

GREATER SAVINGS WITH CORPORATE INDIVIDUAL SCHEME

For Employees and Drivers of
ComfortDelGro



STARHUB MOBILE CORPORATE INDIVIDUAL SCHEME

for Employees and Drivers of ComfortDelGro



SOME OF THE GREAT PERKS YOU'LL ENJOY ALL YEAR ROUND



Show your Staff Pass & Enjoy Up to
30% on Monthly Subscription

FREE 12 months Caller Number
Display and International Roaming

worth \$368.40!

Enjoy Promotions as well as
Exclusive Privileges

Sign-up available at over **30** Supporting
Outlets or visit our CIS Online Store

Subject to stocks availability

STARHUB MOBILE CORPORATE INDIVIDUAL SCHEME



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Mobile Service Plans	XS	S	M	L	XL
Retail Monthly Subscription (w/GST)	\$48.00	\$68.00	\$88.00	\$108.00	\$238.00
Corporate Subscription after discount (w/GST)	\$38.40	\$54.40	\$66.00	\$75.60	\$166.60
Monthly Data	3GB + 1GB	4GB +1GB	5GB +1GB	8GB+1GB	15GB+1GB
	+ UNLIMITED WEEKEND DATA				
Outgoing Calls	200 mins	400 mins	UNLIMITED	UNLIMITED	UNLIMITED
Download Speed	Surf at superfast 4G speeds of up to 400Mbps				
Excess Local Data Charges	\$10.70/GB Data bill capped at \$238/month				
Local SMS/MMS	Pay per use at 5.35 cents/SMS				UNLIMITED
Add DataJump at \$10/month	NA	+ 5GB	+ 10GB	+ 15GB	+ 20GB
Or Add Plus 3 at \$6/month	+ 3GB	+ 3GB	+ 3GB	+ 3GB	+ 3GB
Additional Perks	•Per Second Billing (after initial block of 1 minute) •FREE unlimited incoming calls •FREE Local Missed Call Alert or Voicemail •FREE HD Voice+ for crystal clear conversations on our 4G network •FREE 100 SMS with GIRO				
Optional Extras	•FREE IDD 018 Calls to 19 Destinations at \$7/month – Australia, Bangladesh, Brunei, Canada, China, Hong Kong, India, Japan, Laos, Macau, Malaysia, New Zealand, Puerto Rico, Russia, South Korea, Taiwan, Thailand, United Kingdom and USA •FREE 300 minutes of talk time with HappyTalk •40% OFF SharePlus for 24 months: Enjoy up to 2 supplementary lines at only \$9.63/month/line. (U.P. \$16.05/month)				
CIS Benefits	✓ FREE 12 months Caller Number Display & International Roaming Subscription (worth \$368.40) ✓ FREE SIM activation (worth \$37.45) for New mobile sign-up. A one-time mobile service charge of \$10.70 will apply. ✓ FREE additional data of 1GB for 24 months for XS and above plans				

Why StarHub Mobile?

Enjoy StarHub mobile features:

- ✓ Superfast 4GHD network
- ✓ Crystal-clear voice quality with HD Voice+
- ✓ Prepaid to Postpaid mobile number porting
- ✓ Add up to 20GB data to your 4G plan
- ✓ Hub Club Privileges



HD Voice+

Our HD Voice+ service cancels background noise and enhances the voices that matter. This way, you can enjoy seamless conversations with supreme, crystal-clear quality across 3G and 4G networks.

For the latest promotions, please contact serenelee@starhub.com or business_CIS@starhub.com or visit our CIS Online Store

FREQUENTLY ASKED QUESTIONS CORPORATE INDIVIDUAL SCHEME



for Employees and Drivers of ComfortDelGro

1. **What is StarHub CIS?**

StarHub (CIS) Corporate Individual Scheme is an employee benefits program offered to staffs of your company. If you qualify for this scheme, you will enjoy savings off your monthly mobile subscription, free value-added services and more. Subscriptions are billed to the individual employee of the company, under personal liability.

2. **How do I apply for a new line or re-contract on StarHub CIS?**

To apply, please visit our StarHub Shops or StarHub Exclusive Partner outlets, or email serenelee@starhub.com / business_CIS@starhub.com

Please bring along / provide a copy of your Staff Pass / Payslip / Letter of Employment from HR to confirm your current employment.

3. **For Singapore Citizen or Permanent Resident**

- NRIC (front and back)

For Foreigner (Employment Pass Holder)

- Passport (at least 6 months' validity)
- Employment Pass (at least 6 months' validity)
- Proof of Billing Address (tenancy agreement, utilities bill, bank statement, etc)

4. **I am currently a SingTel or M1 subscriber. Can I subscribe to StarHub and retain my mobile number?**

Yes. We offer free permanent Number Retention service for your SingTel or M1 number. Please do not terminate your SingTel or M1 number on your own and ensure that you are not under any binding contract with SingTel or M1. You will need to fill up the Number Retention form. The Number Retention service will take effect about 2 to 5 working days from the day you've collected the SIM card.

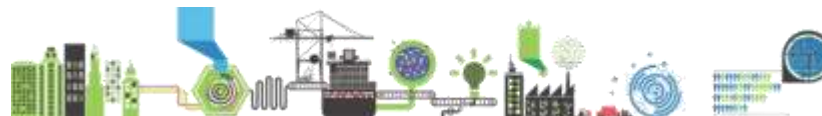
5. **I am an existing StarHub subscriber of the Public Plan, can I convert to StarHub CIS Plan?**

Yes, upon early re-contract of the existing StarHub line after 12 months (before 21 months), with the purchase of a handset, early re-contract fees will apply or proceed with standard re-contract after 21 months of the existing StarHub line and purchase a handset.

6. **StarHub CIS mobile signup eligibility - How many CIS mobile lines am I entitled to?**

Your eligibility is based on the eligibility assessment that StarHub will conduct at the point of sale.

For Singaporean, PR, EP, S Pass residence status, deposit in the range of \$500 - \$800 may be applicable upon application of each service for selected price plans. For Work Permit residence status, deposit in the range of \$200 - \$800 may be applicable upon application of each service.



For latest promotions or Direct Purchase – Delivery to Home / Work address, please contact business_CIS@starhub.com

FREQUENTLY ASKED QUESTIONS CORPORATE INDIVIDUAL SCHEME



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7. What is Hub Club?

If you have 3 active services with StarHub, post-paid mobile services (voice and/or data plans), StarHub TV and Home Broadband, and all 3 services are registered under your name, NRIC/FIN and service or registered address, you are eligible for **Hub Club** membership.

Hub Club member benefits

- Handset upgrades every 12 months of active mobile subscription
- StarHub TV – 10% off your monthly subscription
- StarHub Home Broadband – 5% off your monthly subscription

8. Are CIS customers eligible for Hub Club?

Yes, as long as you have all 3 StarHub services – StarHub Post-paid Mobile, TV and Home Broadband registered under your name, NRIC/FIN and service/registered address. Do note that the Hub Club monthly mobile discounts are not stackable with the CIS discounts.

9. Are there CIS discounts for StarHub TV and Home Broadband?

No. CIS discounts are only applicable for StarHub Mobile and Mobile Broadband.

10. Can the family members of employees sign up for CIS mobile lines?

No. Only your employees can sign up for the CIS mobile lines. Therefore the mobile lines must be signed by your full-time employees.

11. Who can I contact for any post-sales issues?

You can contact our StarHub customer service hotline at 1633 for any general enquiries.

12. What is the early termination charge if the line is terminated within the contractual period of 24 months?

Please refer to the below link for the early termination charges.

<http://www.starhub.com/personal/support/mobile/faq/early-termination-charges.html>



For latest promotions or Direct Purchase – Delivery to Home / Work address, please contact cistalesales@starhub.com

WHERE TO PURCHASE CORPORATE INDIVIDUAL SCHEME



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CIS Locations for Sign up

StarHub Shops



StarHub Exclusive Partners



CENTRAL

Bugis Junction

200 Victoria Street
#01-83/84

Opens 11am to 9pm daily

Plaza Singapura

68 Orchard Road
#01-36

Opens 10:30am to 9pm daily

Chinatown Point #01-23

Daily 11am to 9pm
except Fri: 1pm to 9pm

CitySquare Mall #01-17

Daily 10:30am to 10pm

ION Orchard #B4-20

Daily 11am to 9pm

Tiong Bahru Plaza #01-158

Daily 11am to 9pm

EAST

Parkway Parade

80 Marine Parade Road
#B1-30/31/32

Opens 11am to 9pm daily

Tampines Mall

4 Tampines Central 5
#02-27/28

Opens 10:30am to 9pm daily

Pasir Ris Whitesands #03-23

Daily 11am to 9pm

Paya Lebar Square #01-84

Daily 11am to 9:30pm

Tampines One #04-28

Daily 11am to 9pm

NORTH

Causeway Point

1 Woodlands Square
#03-07/08/09/10

Opens 11am to 9pm daily

AMK Hub #02-57

Daily 10:30am to 10pm

Courts 730 Ang Mo Kio Ave 6

Daily 11am to 10pm

North Point #B1-55

Daily 10:30am to 10pm

Sun Plaza #02-03

Daily 11am to 9pm
except Fri: 1pm to 9pm

Yew Tee Point #01-25

Daily 11am to 9pm
except Fri: 1pm to 9pm

NORTH EAST

Nex

23 Serangoon Central
#B1-66/67/68

Opens 11am to 9pm daily

Waterway Point

#B1-27

Opens 11am to 9pm daily

Bishan Junction 8 #02-31

Daily 11am to 9pm

Compass One #B1-09

Daily 11am to 9pm

Hougang Mall #04-13/14

Daily 11am to 9pm
except Fri: 1pm to 9pm

Nex #04-45

Daily 11am to 9pm

Seletar Mall #B1-24

Daily 11am to 9pm

Toa Payoh HDB Hub #01-06

Daily 11am to 9pm

WEST

Westgate

3 Gateway Drive #03-28
Opens 11am to 9pm daily

VivoCity

1 HarbourFront Walk #B1-05
11am to 9:30pm (Weekday)
10:30am to 9:30pm
(Weekend/PH)

Hillion Mall #B1-48/49

Daily 11am to 9pm

IMM #01-59A

Daily 11am to 9pm

JEM #04-28

Daily 11am to 9pm

Jurong Point #B1-12

Daily 11am to 9pm

Lot 1 Shoppers' Mall #B1-01A

Daily 11am to 9pm

The Clementi Mall #04-25/26

Daily 10:30am to 10pm

West Mall #02-08/09

Daily 11am to 9pm