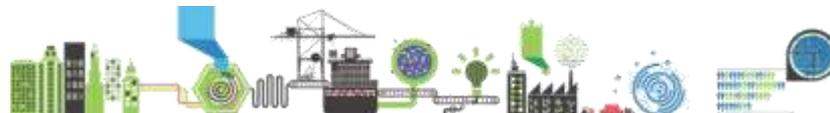


# GREATER SAVINGS WITH CORPORATE INDIVIDUAL SCHEME

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For **ComfortDelGro** Employees and Drivers



# STARHUB MOBILE CORPORATE INDIVIDUAL SCHEME

for ComfortDelGro Employees and Drivers



## SOME OF THE GREAT PERKS YOU'LL ENJOY ALL YEAR ROUND



Show your Staff Pass & Enjoy Up to  
**30%** on Monthly Subscription

**FREE 24 months** Caller Number  
Display and International Roaming

worth \$368.40!

Enjoy Promotions as well as  
**Exclusive Privileges**

Sign-up available at over **30** Supporting  
Outlets or visit our CIS Online Store

Subject to stocks availability

# STARHUB MOBILE CORPORATE INDIVIDUAL SCHEME



for ComfortDelGro Employees and Drivers

Mobile Service Plans	XS	S	M	L	XL
Retail Monthly Subscription (w/GST)	\$48.00	\$68.00	\$88.00	\$108.00	\$238.00
<b>CIS discount %</b>	20% off		30% off		
<b>Corporate Subscription after discount (w/GST)</b>	<b>\$38.40</b>	<b>\$47.60</b>	<b>\$61.60</b>	<b>\$75.60</b>	<b>\$166.60</b>
<b>Monthly Data</b>	<b>3GB + 1GB</b>	<b>4GB +1GB</b>	<b>5GB +1GB</b>	<b>8GB+1GB</b>	<b>15GB+1GB</b>
	<b>+ UNLIMITED WEEKEND DATA</b>				
Outgoing Calls	200 mins	400 mins	UNLIMITED	UNLIMITED	UNLIMITED
Download Speed	Surf at superfast 4G speeds of up to 400Mbps				
Excess Local Data Charges	\$10.70/GB Data bill capped at \$238/month				
Local SMS/MMS	Pay per use at 5.35 cents/SMS				UNLIMITED
Add DataJump at \$10/month	NA	+ 5GB	+ 10GB	+ 15GB	+ 20GB
Or Add Plus 3 at \$6/month	+ 3GB	+ 3GB	+ 3GB	+ 3GB	+ 3GB
Additional Perks	•Per Second Billing (after initial block of 1 minute) •FREE unlimited incoming calls •FREE Local Missed Call Alert or Voicemail •FREE HD Voice+ for crystal clear conversations on our 4G network •FREE 100 SMS with GIRO				
Optional Extras	•FREE IDD 018 Calls to 19 Destinations at \$7/month – Australia, Bangladesh, Brunei, Canada, China, Hong Kong, India, Japan, Laos, Macau, Malaysia, New Zealand, Puerto Rico, Russia, South Korea, Taiwan, Thailand, United Kingdom and USA •FREE 300 minutes of talk time with HappyTalk •40% OFF SharePlus for 24 months: Enjoy up to 2 supplementary lines at only \$9.63/month/line. (U.P. \$16.05/month)				
<b>CIS Benefits</b>	✓ FREE 24 months Caller Number Display & International Roaming Subscription (worth \$368.40) ✓ FREE SIM activation (worth \$37.45) for New mobile sign-up. A one-time mobile service charge of \$10.70 will apply. ✓ FREE additional data of 1GB for 24 months for XS and above plans				

## Why StarHub Mobile?

Enjoy StarHub mobile features:

- ✓ Superfast 4GHD network
- ✓ Crystal-clear voice quality with HD Voice+
- ✓ Prepaid to Postpaid mobile number porting
- ✓ Add up to 20GB data to your 4G plan
- ✓ Hub Club Privileges



## HD Voice+

Our HD Voice+ service cancels background noise and enhances the voices that matter. This way, you can enjoy seamless conversations with supreme, crystal-clear quality across 3G and 4G networks.

For the latest promotions, please contact [serenelee@starhub.com](mailto:serenelee@starhub.com) or [business\\_CIS@starhub.com](mailto:business_CIS@starhub.com) or visit our CIS Online Store

# WHERE TO PURCHASE CORPORATE INDIVIDUAL SCHEME

for ComfortDelGro Employees



## CIS Online Store Sign up

**Welcome to StarHub  
NEW CIS Online Store (COS)  
Cut the queue & sign up now**

- ✓ Enjoy **FREE** delivery
- ✓ Welcome gifts for New/Port In lines
- ✓ **FREE** 12months Caller ID &  
**FREE** 12months International Roaming

Each Employee is entitled to sign up to  
multiple CIS Lines now !



call 1630



[cistalesales@starhub.com](mailto:cistalesales@starhub.com)

The screenshot shows a promotional banner for the CIS Online Store. At the top, it says 'We are proud to be the first in Singapore to open a CIS Online Store'. Below this, a green bar states 'Signing up is now simpler than it's ever been'. There are four icons representing the sign-up steps: 'Just select your mobile service plan', 'Choose your preferred mobile device', 'Upload your staff pass', and 'Await phone delivery at your doorstep'. Below these steps, it lists benefits: 'Enjoy CIS perks all year round. Get exclusive rebates on all monthly subscriptions for mobile services', 'FREE 24 months Caller No Display & International Roaming', and 'FREE Welcome gift'. A note specifies '(Exclusive for new sign-ups, made online)'. At the bottom, there is a 'Sign up now' button with a right arrow and the text 'Visit the CIS Online Store to find out more!'.

\*While stocks last



[cistalesales@starhub.com](mailto:cistalesales@starhub.com)

\*Promotions available via CIS Online Store online sign up only, NOT Applicable for sign ups via other fulfillment channels. NEW Sign ups refers to New adoption, not applicable to renewal of existing services. Promotions subject to changes without prior notice. Mobile handset or free premium are available on a while stocks last basis.

# FREQUENTLY ASKED QUESTIONS CORPORATE INDIVIDUAL SCHEME



for ComfortDelGro Employees and Drivers

## 1. What is StarHub CIS?

StarHub (CIS) Corporate Individual Scheme is an employee benefits program offered to staffs of your company. If you qualify for this scheme, you will enjoy savings off your monthly mobile subscription, free value-added services and more. Subscriptions are billed to the individual employee of the company, under personal liability.

## 2. How do I apply for a new line or re-contract on StarHub CIS?

To apply, please visit our StarHub Shops or StarHub Exclusive Partner outlets, or email [serenelee@starhub.com](mailto:serenelee@starhub.com) / [business\\_CIS@starhub.com](mailto:business_CIS@starhub.com)

Please bring along / provide a copy of your Staff Pass / Payslip / Letter of Employment from HR to confirm your current employment.

## 3. For Singapore Citizen or Permanent Resident

- NRIC (front and back)

## For Foreigner (Employment Pass Holder)

- Passport (at least 6 months' validity)
- Employment Pass (at least 6 months' validity)
- Proof of Billing Address (tenancy agreement, utilities bill, bank statement, etc)

## 4. I am currently a SingTel or M1 subscriber. Can I subscribe to StarHub and retain my mobile number?

Yes. We offer free permanent Number Retention service for your SingTel or M1 number. Please do not terminate your SingTel or M1 number on your own and ensure that you are not under any binding contract with SingTel or M1. You will need to fill up the Number Retention form. The Number Retention service will take effect about 2 to 5 working days from the day you've collected the SIM card.

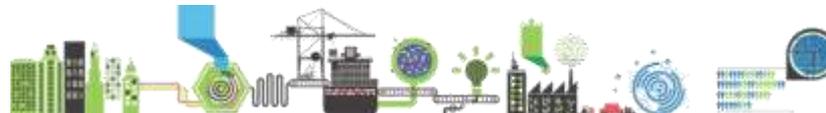
## 5. I am an existing StarHub subscriber of the Public Plan, can I convert to StarHub CIS Plan?

Yes, upon early re-contract of the existing StarHub line after 12 months (before 21 months), with the purchase of a handset, early re-contract fees will apply or proceed with standard re-contract after 21 months of the existing StarHub line and purchase a handset.

## 6. StarHub CIS mobile signup eligibility - How many CIS mobile lines am I entitled to?

Your eligibility is based on the eligibility assessment that StarHub will conduct at the point of sale.

For Singaporean, PR, EP, S Pass residence status, deposit in the range of \$500 - \$800 may be applicable upon application of each service for selected price plans. For Work Permit residence status, deposit in the range of \$200 - \$800 may be applicable upon application of each service.



**For latest promotions or Direct Purchase – Delivery to Home / Work address, please contact [business\\_CIS@starhub.com](mailto:business_CIS@starhub.com)**

# FREQUENTLY ASKED QUESTIONS CORPORATE INDIVIDUAL SCHEME



for ComfortDelGro Employees and Drivers

## 7. What is Hub Club?

If you have 3 active services with StarHub, post-paid mobile services (voice and/or data plans), StarHub TV and Home Broadband, and all 3 services are registered under your name, NRIC/FIN and service or registered address, you are eligible for **Hub Club** membership.

### **Hub Club** member benefits

- Handset upgrades every 12 months of active mobile subscription
- StarHub TV – 10% off your monthly subscription
- StarHub Home Broadband – 5% off your monthly subscription

## 8. Are CIS customers eligible for Hub Club?

Yes, as long as you have all 3 StarHub services – StarHub Post-paid Mobile, TV and Home Broadband registered under your name, NRIC/FIN and service/registered address. Do note that the Hub Club monthly mobile discounts are not stackable with the CIS discounts.

## 9. Are there CIS discounts for StarHub TV and Home Broadband?

No. CIS discounts are only applicable for StarHub Mobile and Mobile Broadband.

## 10. Can the family members of employees sign up for CIS mobile lines?

No. Only your employees can sign up for the CIS mobile lines. Therefore the mobile lines must be signed by your full-time employees.

## 11. Who can I contact for any post-sales issues?

You can contact our StarHub customer service hotline at 1633 for any general enquiries.

## 12. What is the early termination charge if the line is terminated within the contractual period of 24 months?

Please refer to the below link for the early termination charges.

<http://www.starhub.com/personal/support/mobile/faq/early-termination-charges.html>



For latest promotions or Direct Purchase – Delivery to Home / Work address, please contact [cistalesales@starhub.com](mailto:cistalesales@starhub.com)

# WHERE TO PURCHASE CORPORATE INDIVIDUAL SCHEME

for ComfortDelGro Employees and Drivers



## CIS Locations for Sign up

StarHub Shops



StarHub Exclusive Partners



### CENTRAL

#### Bugis Junction

200 Victoria Street  
#01-83/84

Opens 11am to 9pm daily

#### Plaza Singapura

68 Orchard Road  
#01-36

Opens 10:30am to 9pm daily

#### Chinatown Point #01-23

Daily 11am to 9pm  
except Fri: 1pm to 9pm

#### CitySquare Mall #01-17

Daily 10:30am to 10pm

#### ION Orchard #B4-20

Daily 11am to 9pm

#### Tiong Bahru Plaza #01-158

Daily 11am to 9pm

### EAST

#### Parkway Parade

80 Marine Parade Road  
#B1-30/31/32

Opens 11am to 9pm daily

#### Tampines Mall

4 Tampines Central 5  
#02-27/28

Opens 10:30am to 9pm daily

#### Pasir Ris Whitesands #03-23

Daily 11am to 9pm

#### Paya Lebar Square #01-84

Daily 11am to 9:30pm

#### Tampines One #04-28

Daily 11am to 9pm

### NORTH

#### Causeway Point

1 Woodlands Square  
#03-07/08/09/10

Opens 11am to 9pm daily

#### AMK Hub #02-57

Daily 10:30am to 10pm

#### Courts 730 Ang Mo Kio Ave 6

Daily 11am to 10pm

#### North Point #B1-55

Daily 10:30am to 10pm

#### Sun Plaza #02-03

Daily 11am to 9pm  
except Fri: 1pm to 9pm

#### Yew Tee Point #01-25

Daily 11am to 9pm  
except Fri: 1pm to 9pm

### NORTH EAST

#### Nex

23 Serangoon Central  
#B1-66/67/68

Opens 11am to 9pm daily

#### Waterway Point

#B1-27

Opens 11am to 9pm daily

#### Bishan Junction 8 #02-31

Daily 11am to 9pm

#### Compass One #B1-09

Daily 11am to 9pm

#### Hougang Mall #04-13/14

Daily 11am to 9pm  
except Fri: 1pm to 9pm

#### Nex #04-45

Daily 11am to 9pm

#### Seletar Mall #B1-24

Daily 11am to 9pm

#### Toa Payoh HDB Hub #01-06

Daily 11am to 9pm

### WEST

#### Westgate

3 Gateway Drive #03-28  
Opens 11am to 9pm daily

#### VivoCity

1 HarbourFront Walk #B1-05  
11am to 9:30pm (Weekday)  
10:30am to 9:30pm  
(Weekend/PH)

#### Hillion Mall #B1-48/49

Daily 11am to 9pm

#### IMM #01-59A

Daily 11am to 9pm

#### JEM #04-28

Daily 11am to 9pm

#### Jurong Point #B1-12

Daily 11am to 9pm

#### Lot 1 Shoppers' Mall #B1-01A

Daily 11am to 9pm

#### The Clementi Mall #04-25/26

Daily 10:30am to 10pm

#### West Mall #02-08/09

Daily 11am to 9pm